

APG Airlines GP-275's airline partners?

You can verify GP's interline partners with the following entry: **TGAD-GP**
 You can also verify according to your country (refer to the GP paragraph):
TGGSD- country code/GP (for example: TGGSD-FR/GP)

You can use GP-275 stock for:

- **Second party ticketing** (ticketing of one of GP's interline airline partners not member of your local BSP/ARC)
- **Third party ticketing** (combinations of the flights of 2 or more of GP's interline airline partners)

How to price the PNR?

GP-275 validated tickets can be issued and priced with the published fares of the operating carrier.

You must inform Amadeus that you want to price with GP as validating carrier: **FXP/R,VC-GP**

Kindly verify if the fare can be issued on an interline e-ticket in the sales restrictions of the fare rules.

How to issue a GP-275 ticket?

GP-275 tickets can be issued without any GP legs in the PNR.

Check list before issuance of a GP interline e-ticket:

- ✓ All flights are available for electronic ticketing ("E" indicator)
- ✓ All segments are confirmed (HK)
- ✓ All special requests are confirmed (HK). If not, you need to contact the operating carrier.

To issue the GP-275 ticket:

- Form of payment : **FP**
 You can verify GP's Credit Card policy per BSP/ARC on www.apg-airlines.com
- Confirm validating carrier : **FVGP**
- To issue: **ITP/ET**
- The ticket is issued, do not forget to send the itinerary receipt to your passenger : **ITR-EMLA** (by e-mail)

How to reissue a GP-275 ticket?

- **Voluntary reissue:** You should apply the fare rules according to the GDS. If penalties apply, please include these in the taxes under the code "XP".
- **Involuntary reissue:** The general fare rules do *not* apply. If the operating carrier has protected the passenger, you can reissue the ticket on the same flight or you can choose a new flight on the same date (same carrier, class and route).
 In the endorsement box you can specify "INVOLUNTARY REROUTE".

How to refund a GP-275 ticket?

- In case of a voluntary refund, the general fare rules of the operating carrier will apply.
- You can do an automatic refund via GDS or fill out a refund application via the BSPlink.

APG AIRLINES GP-275 HELP DESK

You are welcome to contact your local help desk (please visit www.apg-airlines.com for contact details) or to email/phone our central Help Desk in France:

Phone: +33 1 53 77 13 25

Email: helpdeskiet@apg-ga.com