

APG Airlines (GP-275)

Abacus Ticketing Instructions

APG Airlines GP-275's airline partners?

You can verify GP's interline partners with the following entry: W/*AGP¥ALL

You can use GP-275 stock for:

- > Second party ticketing (ticketing of one of GP's interline airline partners not member of your local BSP/ARC)
- Third party ticketing (combinations of the flights of 2 or more of GP's interline airline partners)

How to price the PNR?

GP-275 validated tickets can be issued and priced with the Published fares of the operating carrier.

You must inform Abacus that you want to price with GP as validating carrier: WPAGP

Kindly verify if the fare can be issued on an interline e-ticket in the sales restrictions of the fare rules.

How to issue a GP-275 ticket?

GP-275 tickets can be issued without any GP legs in the PNR.

<u>Check list before issuance of a GP interline eticket:</u>

- All flights are available for electronic ticketing ("E" indicator)
- All segments are confirmed (HK)
- All special requests are confirmed (HK). If not, you need to contact the operating carrier.
- ✓ One single fare for the complete itinerary

To issue the GP-275 ticket:

- Form of payement
 You can verify GP's Credit Card policy per BSP/ARC on www.apg-airlines.com
- You issue with GP as the validating carrier:
 W¥AGP¥ER
- > The ticket is issued, do not forget to send the itinerary receipt to your passenger.

How to reissue a GP-275 ticket?

- **Voluntary reissue:** You should apply the fare rules according to the GDS. If penalties apply, please include these in the taxes under the code "XP".
- Involuntary reissue: The general fare rules do not apply. If the operating carrier has protected the passenger, you can reissue the ticket on the same flight or you can choose a new flight on the same date (same carrier, class and route).
 - In the endorsement box you can specify "INVOLUNTARY REROUTE".

How to refund a GP-275 ticket?

- In case of a voluntary refund, the general fare rules of the operating carrier will apply.
- You can do an automatic refund via GDS or fill out a refund application via the BSPlink.

APG AIRLINES GP-275 HELP DESK

You are welcome to contact your local help desk (please visit www.apg-airlines.com for contact details) or to email/phone our central Help Desk in France:

Phone: +33 1 53 77 13 25

Email: helpdeskiet@apg-ga.com